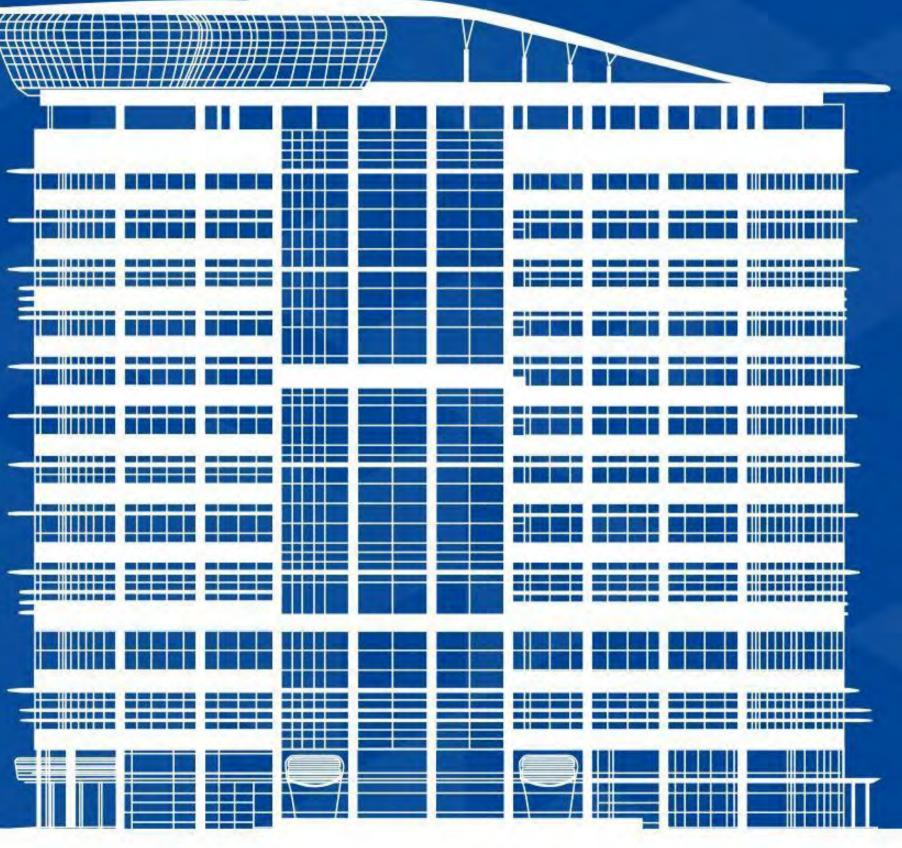
IMPROVING LIVES, CHANGING THE WORLD THROUGH LIBRARIES: THE SINGAPORE EXPERIENCE

Alicia Yeo

Director, National Library Archives & Libraries Group National Library Board of Singapore

For 30th CDNLAO General Conference, Dubai, November 2024







National Library Board Singapore

ABOUT THE NATIONAL LIBRARY BOARD (NLB)

Our network of 27 public libraries is conveniently located across Singapore to ensure reading is made accessible to everyone. Besides promoting reading and learning, the National Library Board also offers reference services and preserves our nation's cultural and literary heritage under the National Library. We also welcome the public to tap on the rich resources in the National Archives of Singapore, comprising letters, government records, maps, photographs, oral history interviews and audio-visual recordings, with some documents dating as far back as the 1800s.



NLB's Vision Readers for Life, Learning Communities, **Knowledgeable Nation**





FOR 20 YEARS & COUNTING....

ON READING: GIVING THE LESS-PRIVILEGED A LEG UP



Tuning In 5 mins



Independent Reading



2024 is NLB's 20th year running this

nationwide reading programme

aimed at cultivating the love of

WHAT HAPPENS DURING A kidsREAD SESSION?

privileged families.

reading among children from less

Independent reading 15 mins



Storytelling

15 mins

Activities

25 mins



A strong partnership with multiple national authorities for education, community, family & social development

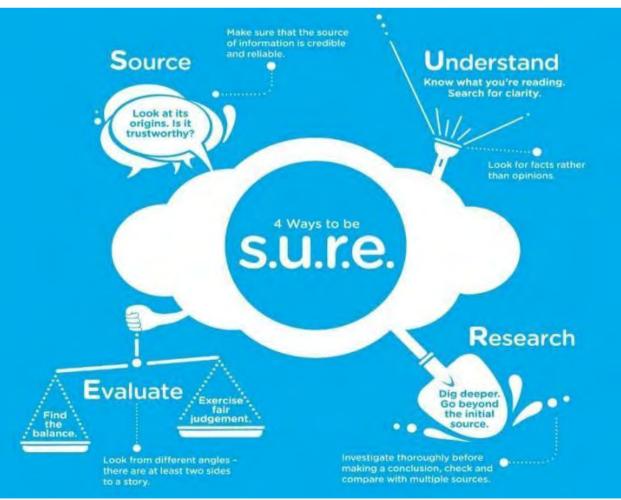
- Set up clubs in priority areas (e.g. near rental public housing)
- Recruit volunteers (including students) to conduct reading sessions

More than 2,600 children and 3,000 student volunteers reached annually.



PARTNERING WITH SCHOOLS FOR INFO LITERACY

Launched in 2013, NLB's **S.U.R.E.** (Source, Understand, Research, Evaluate) programme promotes Information Literacy to help Singaporeans be discerning digital citizens.

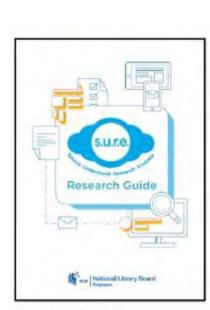


A multi-faceted partnership with the Education Ministry to

- embed NLB's S.U.R.E. content in 1. schools' Social Studies **Curriculum and Students** Learning Portal;
- jointly run school competitions 2. for secondary students to nurture critical thinking and research skills; and
- **conduct training** for 3. teachers and students.

LATEST: New learning resources and tiered approaches to suit different learning styles.





Downloadable guides

Our existing content are all hosted on the SURE website as free resources for all school levels (primary, secondary, JCs and IHLS)



Educational animations



Infographics

Historical Scene Investigation Challenge Student teams investigate historical mysterie

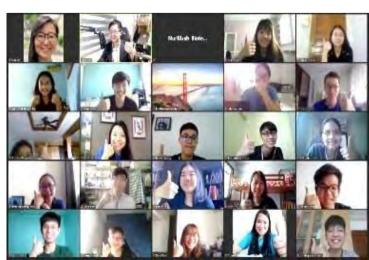
related to Singapore Supported by MOE's CPDD Humanities History Unit



nion team from Methodist Girls' School f HSI Challenge 2021 https://youtu.be/vEOYx-70pkU

Historical Scene Investigation Challenge





AWARD-WINNING GREEN LIBRARIES: THE NATIONAL LIBRARY (2005) + CHOA CHU **KANG PUBLIC LIBRARY (2021)**

- The National Library was designed as one of Singapore's earliest green buildings winning Singapore's highest green mark platinum award (2005) and the top ASEAN Energy Efficiency Award (2007). It has 14 gardens to keep the building cool and reduce air-conditioning needs, among other energy-saving features.
- Choa Chu Kang Public Library is the winner of the International Federation of Library Associations and Institutions (IFLA) Green Library Award 2022 – built with sustainable interiors, featuring eco-themed programmes & AR wildlife learning trails.







Augmented Reality (AR) Learning Trail

w the 8 AR stops on the map to discover in









National Library Board

WHAT IS LAB25?

LAB25 is NLB's invitation to partners and the community to collaborate on this journey of innovation and experimentation to reimagine libraries and archives. The goal is to be an even stronger companion to patrons as the society navigates an evolving social, cultural and economic landscape. Through four distinct roles, NLB seeks to work with the community to co-create products and services for our next generation of libraries and archives.



more

LEARNING MARKETPLACE

To transform NLB into a national platform of lifelong learning with like-minded partners

INFORMED CITIZENRY

To nurture thoughtful people who reflect deeply on what they come across every day

CE national ning with

SINGAPORE STORYTELLERS

To inspire discovery and creation of Singapore stories and instil a deeper appreciation of our collective experience

EQUALISER

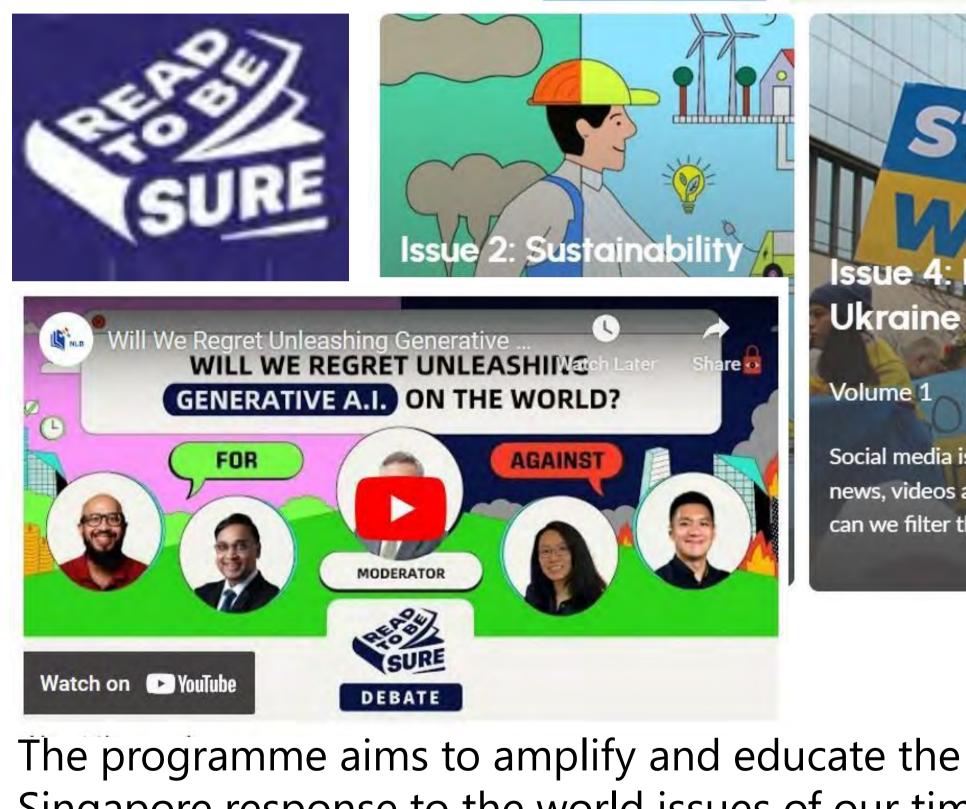
To bridge gaps, include more and empower all in this digital age

NURTURING AN INFORMED CITIZENRY

NLB wants to preserve a common safe space for differing views & varied perspectives. This doesn't naturally occur & is constantly being threatened.

WHAT IS READ TO BE SURE?

Read to be SURE (RTBS) is part of NLB's Libraries and Archives Blueprint 2025 (LAB25), a five-year journey of our next phase of transformation. RTBS aims to educate and inform the public on trending topics through a combination of curated content and accompanying programmes. By exploring multiple perspectives on these topics, readers and participants will benefit from a balanced and credible knowledge base.















Volume 1

Social media is rampant with fake news, videos and photographs. How can we filter the truth?

National Library Board

Singapore response to the world issues of our time.





ON OUR EQUALISER ROLE BRIDGING THE DIGITAL DIVIDE AMONG SENIORS

INFOCOMM MEDIA DEVELOPMENT AUTHORITY

develops and regulates infocomm and media sectors and works with partners to encourage all segments of society to adopt and use infocomm in a more sophisticated way.

1. Launched in 2020 by IMDA, the **Seniors Go Digital (SGD) movement** comprises specially designed programmes to help seniors pick up digital skills.

2.Run by Digital Ambassadors, SG Digital Offices (SDOs) are located at public libraries and provide 1-on-1 personalised guidance to seniors on. The focus is on 3 tiers of digital skills:

- Basic communication
- Digital Government Services
- E-payment

3. Learning Journeys (hands-on practice) are also conducted monthly for seniors to learn about:

- Basic library digital services e.g. eNewspapers, Wireless@SG, and our mobile app.
- **E-payment** to transact digitally on their mobile devices



QQV

11 likes sgdigitaloffice Mdm Asna took her first step to go digital by visiting SDO@NLB at Geylang East Public Library. We are glad that she is able to benefit from Seniors Go Digital program and keep herself safe online. Well done!

Image courtesy of @nlb.singapore

This complements the extensive suite of digital literacy programmes at public libraries supporting children, teens, adults and seniors with varied competencies and interests.



🥯 🚟 sgdigitaloffice 🥏

Last December, I attended Library Learning **Geylang East Public Libra** and learnt how to use the NLB Mobile app.

More recently this year, I also took another course on scam and how to stay safe online Funnily, this workshop was in Malay and I found it confusing at first because I was so used to hearing some of the digital terms like e-commerce in English! After a while, I got used to it and enjoyed myself.

- Mdm Asna Kirana, 72

More than 42,000 seniors have benefitted from these initiatives at the libraries.



ON OUR EQUALISER ROLE A FULLY-INCLUSIVE LIBRARY -PUNGGOL REGIONAL LIBRARY

- Opened its doors in 2023, equipped with assistive technology devices, wheelchair-accessible book borrowing stations, Calm Pods and an Accessible Collection with books for the disability community and their caregivers.
- These features were developed in consultation with more than 500 persons with disabilities and caregivers since 2018 and its Advisory Committee which was set up in 2019.
- The Accessible Membership also provides an expanded scope of library services for persons with disabilities.
- The library also features one of the Smithsonian's Spark!Lab tinkering spaces that celebrates different modalities of learning for kids aged 7-12 years. We also enable children to discover stories & cultures very different from Singapore's through the World & Us collection, donated by various country partners.

and more

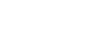


OTHER INITIATIVES TO NARROW THE GAPS & BRING A GREENER TOMORROW...



Tech continues to both Excite & Disrupt Workers & Work

Collaborating with businesses, fellow govt agencies & non-profits to curate content & programmes which generate new value to workers displaced by tech + new workstreams afforded by tech





10



WORKSHOP **Enacting Environmentally Sustainable Digital Preservation**

Director of Research and Collections he National Archives, United Kingdom

NLB

Sindapore

HAME

National Library Board

Sustainable Preservation, Sustainable Data Services

How many copies do we really need to conserve? Are we sourcing from renewable energy & responsible data **service** providers?



Thank you



